

SUPPORT TO CLIENTS

Support that PAG can provide to clients includes:

- Housing assessment and advice
- Work towards independent accommodation
- Signposting to other services

Referral to services for:

- Supported accommodation
- Private rented accommodation
- Tenancy sustainment

PARTNERS

PAG is delivered by Path, funded by Supporting People, DAAT, Plymouth PCT, DCPA & PCC Housing Dept.

Partner agencies include:

- DCPA
- Housing Dept
- Referral agencies, as above
- Hostels
- Supported accommodation
- Other Path services

COMMENTS/COMPLAINTS

Path aims for all our services to be provided in a manner that is professional, responsive, fair, respectful and effective.

We welcome feedback. Any comments or concerns about the service should be addressed and sent to the PAG Manager or Path Director.

There is a specific procedure for complaints: a worker can help submit a complaint and support will be provided to anyone wishing to do so.

CONTACT DETAILS

PAG

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Path (Plymouth Access To Housing Ltd) is a charity (no. 1097772) and ltd company (no. 4478819).
Head office: Harwell Centre, Plymouth, PL1 1PY.

PAG

PLYMOUTH ACCOMMODATION GATEWAY

**Housing advice & support for
people engaged with
criminal justice services**



PAG AIMS

PAG aims to

Identify accommodation options and improve outcomes for offenders through housing assessments, advice & ongoing support.

THE SERVICE

PAG provides

- Housing Needs Assessments (HNAs)
- Housing Support Plans, identifying and maximising appropriate housing options
- Housing advice
- Time-limited support (12 weeks)
- Sign-posting and referral to other services



CLIENTS

Clients

PAG works with people who are homeless or in housing need and are under Probation supervision as tier 3 or 4 Offenders.

Referrals

PAG takes referrals only from specific services.

This means that PAG works with tier 3 and 4 Offenders working with:

- DCPA
- Harbour Criminal Justice Team

STAFFING

Staffing

- Team of three
- Based at The Harwell Centre with access to St Catherine's House (Probation)

FURTHER SUPPORT

Further support / follow-up may be available from:

- Offender Manager (case coordinator)
- Current housing provider (when applicable)
- Non-housing worker (when applicable)
- Floating support (when applicable)

POSITIVE OUTCOMES

As PAG mainly works with people also using other services, our aim is to jointly achieve outcomes that may include:

- Housing advice & options
- Securing accommodation
- Sustaining accommodation
- Engaging with relevant services
- Reduction or cessation of re-offending
- Reduction in substance use
- Education, training & employment
- Increasing stability