

## **Plymouth Floating Support Services**

This directory contains details about the Floating Support services currently operating in Plymouth which are funded by Plymouth City Council's Supporting People programme.

### **Supporting People**

The Supporting People Programme is a funding and strategic framework that pays for housing related support to prevent problems that can lead to hospitalisation, institutional care or homelessness. It also helps people to develop the skills to become more independent.

The Programme funds support services that are low-level and enabling and not part of the social care framework nor covered by rent or housing benefit.

### **Housing Related Support**

Housing related support services are defined by CLG as services with the purpose either of developing or sustaining an individual's capacity to live independently in accommodation.

Whilst the development of integrated packages of support is good practice, to be eligible for Supporting People funding, a service must be specifically connected to the housing aspects of supporting independence and enable or sustain independent living.

## Supporting People Funded Floating Support Services

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<p><b>Life Project</b> The Zone</p> <p>14-16 Union Street Derry's Cross Plymouth Devon PL1 2SR</p> <p>01752 206626</p>	<p>Floating support service for young people who are homeless or living in temporary accommodation.</p> <p>Self Referral, Social Services, Housing Department, Youth Offending Service, Leaving Care team and other agencies.</p> <p>Young People 1</p>
<p><b>Life Project (Move on)</b> The Zone</p> <p>14-16 Union Street Derry's Cross Plymouth Devon PL1 2SR</p> <p>01752 206626</p>	<p>Floating support service for young people moving on from supported accommodation or living independently in the community.</p> <p>Self Referral, Social Services, Housing Department, Youth Offending Service, Leaving Care team and other agencies.</p> <p>Young People 2</p>
<p><b>Refugee Housing Support Service (RHSS)</b></p> <p>Students and Refugees Together (START) and Plymouth Access to Housing (PATH)</p> <p>Students and Refugees Together Unit 4 HQ 237 Union Street Plymouth PL1 3HQ 01752 255200</p>	<p>The refugees referred to RHSS typically have needs which are either too complex to be answered by one agency or are being expressed in ways which do not provoke an appropriate and helpful response.</p> <p>Referrals are from other agencies in Plymouth working with refugees, from individuals and via self-referral by refugees</p> <p>Refugee 3</p>
<p><b>Direct Payments</b> PCC Social Services</p> <p>Ballard House West Hoe Rd Plymouth</p> <p>01752 308854</p>	<p>Provides support to people with assessed social care needs who fund their support through the Direct Payments Scheme. We support all client groups including physical, sensory or learning disability, mental illness, older people and parents of disabled children.</p> <p>Referrals via Social Services</p> <p>Physical Disability 4</p>

<p><b>Offender Tenancy Support Path</b></p> <p>The Harwell Centre 28-42 Harwell Court Western Approach Plymouth PL1 1PY</p> <p>01752 255889 info@plymouthpath.org</p>	<p>Services to keep people in tenancy, home visits, for offenders or people at risk of offending or people with drug or alcohol issues, aged 18-59</p> <p>Referrals from: Probation, PAAS, Gateway</p> <p>Ex-Offender <span style="float: right;">5</span></p>
<p><b>Colebrook Floating Support (Mental Health)</b></p> <p>3 Woodland Terrace Greenbank Plymouth PL4 8NL</p> <p>01752 205210</p>	<p>Floating support for people with mental health problems aged 18 or over, for up to 2 years.</p> <p>Referrals from: Social Services, Housing, Health, Care, Citizens Advice Bureau, non Statutory Agency, Probation, other agency</p> <p>Mental Health <span style="float: right;">6</span></p>
<p><b>Mind Stepping Out</b></p> <p>Mind Stepping Out 8 Woodside Greenbank Plymouth PL4 8QE</p> <p>01752 513690</p>	<p>Floating support service for people with mental health issues. This services aims to help customers sustain their accommodation and allow them to live independently</p> <p>Referrals accepted from Health, Housing, Social Services, Statutory and Voluntary Agencies and self referrals</p> <p>Mental Health <span style="float: right;">7</span></p>
<p><b>The Spring Resettlement Service</b></p> <p>Devon and Cornwall Housing Association</p> <p>78 Durnford Street Stonehouse Plymouth PL1 3QW 01752 256062</p>	<p>Floating tenancy support service for people with mental health problems.</p> <p>Referrals from: Self referral, Social Services, Housing Department, Health and Probation</p> <p>Mental Health <span style="float: right;">8</span></p>

<p><b>Westcountry Floating Support (MH)</b></p> <p>Westcountry Housing Association</p> <p>Endurance House 3 Parkway Court Longbridge Road Marsh Mills Plymouth PL6 8LR</p> <p>01752 254200</p>	<p>Floating Support Service for all age groups. – Mental health</p> <p>Referrals from: Self referrals, Housing Department, Mental Health teams and Plymouth City Council</p> <p>Mental Health 9</p>
<p><b>Bay Training and Support Services Floating Support</b></p> <p>Proprietors Contact: 01752 862183</p> <p>Mobile No's: 07713 096333 07711 137785 Manager: 07719 675218</p>	<p>Floating Support Service to People with Learning Disabilities ages 18-75</p> <p>Referrals from: Self-referral, Social Services, Housing, Health, Citizens Advice Bureau, Non Statutory Agency</p> <p>Learning Disability 10</p>
<p><b>Colebrook Floating Support (Learning Disability)</b></p> <p>3 Woodland Terrace Greenbank Plymouth PL4 8NL</p> <p>01752 205212</p>	<p>Floating support for people with learning disabilities aged 18 years and over. Low level support needs only. Short term ( up to 5 years)</p> <p>Referrals from: Social Services, Housing, Health, Non Statutory Agency</p> <p>Learning Disability 11</p>
<p><b>Lifeways Community Care</b></p> <p>Unit 5 Bowker House Lee Mill Bridge Ivybridge PL21 9EF 01752 691122</p>	<p>Floating Support service for adults with learning disabilities and/or mental health problems, acquired brain injuries or physical disabilities.</p> <p>Referrals from: Self referral, Social Services, Health</p> <p>Learning Disability 12</p>

<p><b>Michael Batt Foundation</b></p> <p>Third Floor Poseidon house Neptune Business Park Cattedown Plymouth PL4 0SJ</p> <p>01752 310531</p>	<p>Floating support service for adults with learning disabilities mental health issues and complex needs.</p> <p>Referrals: Social Services, Health, non statutory agencies, Probation</p> <p>Learning Disability 13</p>
<p><b>Plymouth Domiciliary</b></p> <p>Mencap Housing &amp; Support Service</p> <p>Room 4 Foxhole Dartington Hall Dartington TQ9 6EB</p> <p>01803 864085</p>	<p>Floating support for people with a learning disability of all ages. Secondary client group – people with a physical or sensory disability.</p> <p>Referrals from: self-referral, Social Services, Health, and the Care Trust</p> <p>Learning Disability 14</p>
<p><b>Plymouth Independent Living</b></p> <p>Cobourg House 32 Mayflower Street Plymouth Devon PL1 1QX</p> <p>07771 795484 or 01752 221 871</p>	<p>Floating support service for people with learning disability. Service also caters for people with a physical or sensory disability in adults.</p> <p>Self-referral, Social Services, Housing Dept/ Health, Citizens Advice Bureau, Non Statutory Agency. The service includes the provision of a 'Taster Flat' giving people the opportunity to experience independent living and to develop new skills. The flat is self-contained and has two bedrooms. Support is provided on a floating basis with a 24 hour alarm.</p> <p>Learning Disability 15</p>
<p><b>The DOVE Project</b></p> <p>1st Floor 7 The Crescent Plymouth Devon PL1 3AB</p> <p>01752 676840</p>	<p>Floating support service for people with learning disabilities or acute brain injury aged 18 or over.</p> <p>Referrals from: Self referral, Social Services, Health and other agencies</p> <p>Exclusions People who misuse drugs or alcohol, people with arson convictions, all offenders, people with a history of violence and women with dependant males over a certain age.</p> <p>Learning Disability 16</p>

<p><b>Midland House Floating Support Service</b> Westcountry Housing Association</p> <p>Homelessness Unit Midland House Notte Street Plymouth PL1 2EJ</p> <p>01752 306748</p>	<p>Floating support service for homeless families who are accepted as homeless (a small portion can be intentionally homeless).</p> <p>Referrals from: Housing Dept only</p> <p>Homeless 17</p>
<p><b>Single Homeless Floating Support Service</b> Alabaré Christian Care Centres Unit 14, Creykes Court 5 Craigie Drive, Millfields Plymouth PL1 3JB</p> <p>01752 601745</p>	<p>Floating housing related support service for people who are single and homeless or at risk of homelessness</p> <p>Homeless 18</p>
<p><b>Broadreach Tenancy Support Service</b></p> <p>Housing Related Support Ocean Quay Richmond Walk Plymouth PL1 4LL 01752 566 213 hrs@broadreach-house.org.uk</p>	<p>Floating Support for single people recovering from drug and/or alcohol problems. Aged 18+.</p> <p>For clients currently using community based drug treatment services.</p> <p>Drug &amp; Alcohol 19</p>
<p><b>Plymouth Domestic Abuse Service</b> Carr-Gomm</p> <p>8 Queen Anne's Terrace North Hill Plymouth Devon</p> <p>01752 252033</p>	<p>Women and children experiencing Domestic Abuse Including abuse perpetrated by same sex partner or other family member. May offer service or support to women with mental ill health or drug/alcohol dependency. Male victims may also access service in near future. There will be a screening process in place and service delivered in a separate venue.</p> <p>Telephone referral from statutory services, voluntary agencies and self.</p> <p>Domestic Abuse 20</p>

<p><b>Befriending and Support Service (Older People)</b></p> <p>Plymouth Befriending Consortium CIC</p> <p>St Peters Lutheran Church Larkham Lane Plymouth PL9 4RG</p> <p>01752 341433</p>	<p>This is a befriending service, which will support isolated older people with a dementia related condition or mental frailty</p> <p>Referrals from: Self-referral, Social Services, Housing, Health, Non Statutory Agency</p> <p>Older Persons 21</p>
<p><b>Elder Tree Befriending and Support Service</b></p> <p>Elder Tree Astor Court 6 Cattedown Road Plymouth PL4 0PF</p> <p>01752 227447</p>	<p>This is a befriending service, which will support isolated older people with a dementia related condition or mental frailty</p> <p>Referrals from: Self-referral, Social Services, Housing, Health, Non Statutory Agency</p> <p>Older Persons 22</p>
<p><b>Caring First Outreach Service</b></p> <p>Caring First</p> <p>34 Dale Road Mutley Plymouth PL4 6PD</p> <p>01752 249703</p>	<p>Floating support to older people with support needs aged 50+, people with learning disability, people with mental health issues, people with a physical or sensory disability and general floating support for vulnerable adults.</p> <p>Referrals from: Social Services Department, Housing Department or direct to the provider</p> <p>Exclusions: Serious Offenders and people with a history of violence</p> <p>Older Persons 23</p>
<p><b>Older Persons Housing Advocacy</b></p> <p>Plymouth Age Concern</p> <p>Elsbeth Sitters House Hoegate Street The Barbican Plymouth PL1 2JB</p> <p>01752 318037</p>	<p>This scheme provides information and support to help older people access services that can maintain and repair their home, adaptations to their home to meet changing needs, help and support in the home, information about sheltered housing and extra care housing and help in communications with landlords.</p> <p>Referrals: Self-referral, referral by family and friends, referral from statutory and independent sector providers.</p> <p>Older Persons 24</p>

<p><b>Visiting Wardens Scheme</b> Devon &amp; Cornwall Housing Association</p> <p>5 Heathlands Business Park Heathlands Road LISKEARD Cornwall PL14 4DH</p> <p>01579 341776</p>	<p>Floating Service for Older people with support needs and the Frail Elderly aged 60+</p> <p>Referrals: Plymouth City Council Sheltered Housing Department</p> <p>Older Persons <span style="float: right;">25</span></p>
<p><b>Dementia Floating Support</b> Ridgeway</p> <p>07879418923 01752-769633</p>	<p>FLOATING SUPPORT for older people with Mental Frailty or Dementia related difficulties.</p> <p>Older Persons <span style="float: right;">26</span></p>
<p><b>Care and Support Service</b> Caretime Services Limited</p> <p>112 Peverell Road Plymouth PL3 4ND</p> <p>01752 666688 info@caretimeservices.co.uk</p>	<p>Floating support to older people with support needs aged 50+ Vulnerable younger people with tenancy related problems, people with learning disability, people with mental health issues and general floating support for vulnerable adults.</p> <p>Referrals from: Social Services &amp; Housing Departments</p> <p>People who misuse drugs, People with arson convictions &amp; all offenders.</p> <p>Older Persons <span style="float: right;">27</span></p>
<p><b>Eddystone Supporting People Project</b></p> <p>36 Looe Street Bretonside Plymouth PL4 OEB</p> <p>01752 257077</p>	<p>Floating support service for people with HIV/AIDS and with specialist experience to support refugees and members of the black and ethnic minority community.</p> <p>Referrals from: Self-referral, Social Services, Housing, Health.</p> <p>HIV <span style="float: right;">28</span></p>

<p><b>Carewatch Support Services</b></p> <p>Carewatch (Tamer) Suite 9 HQ Millfields Trust 237 Union Street Plymouth PL1 3HQ</p> <p>01752 275100</p> <p>Tamer@carewatch.co.uk</p>	<p>Support Service for vulnerable people with support needs aged 18-95+</p> <p>Referrals from: Self-referral, Social Services, Housing, Health Care</p> <p>Client Groups include:</p> <ul style="list-style-type: none"><li>▪ Older people</li><li>▪ People with mental health issues</li><li>▪ People with physical disabilities</li><li>▪ People with learning disabilities</li></ul> <p>General</p> <p style="text-align: right;">29</p>
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